

Accessibility statement

Engie is committed to making its internet, intranet, extranet and mobile applications accessible, in compliance with article 47 of French law no. 2005-102, dated February 11, 2005.

This accessibility statement applies to the website <https://www.engie.com/>. It was created on 27/07/2022, on the basis of the content available at that date.

Test results

The compliance audit, carried out by [Access First](#), on a 20-page sample, reveals that **34.4%** of RGAA (certification standard for public websites in France) criteria are respected.

Compliance status

The website <https://www.engie.com/> is not compliant with the certification standard for public websites in France (RGAA), version 4, due to the non-compliances and omissions listed below:

Digital tools used to create the website

- HTML5
- CSS
- JavaScript
- PDF

User agents, tools and assistive technologies used to verify content accessibility

Content rendering verifications were carried out with the following configurations:

- Firefox and NVDA;
- Safari and VoiceOver;
- Firefox and Jaws 2020.

The following code verification tools were used to ensure compliance with RGAA tests:

- ANDI (Accessible Name and Description Inspector) module;
- Color Contrast Analyzer;
- Web Developer extension;
- Web Developer tools integrated to Firefox;
- W3C HTML validator.

Website pages having undergone a compliance check

1. Home;

2. Legal notices;
3. News;
4. E4 Decarbonization;
5. Decarbonization metric for customers, companies and public authorities;
6. 360 decarbonization offer;
7. Event;
8. Act with Engie;
9. Customer solutions;
10. Our strategy;
11. Cities, towns and regions;
12. Engie x the City of Pau;
13. Careers;
14. Students and young graduates;
15. Work-study programs;
16. Finance;
17. Press;
18. Photo library;
19. Calendar;
20. Search results.

Non-accessible content

Non-compliances

The content listed below is not accessible for the following reasons:

- Informative images have a missing or irrelevant text alternative: images that contain text in carousels;
- Decorative images are not correctly ignored by assistive technologies: image that includes an infographic of Engie's decarbonization offer;
- Informative images have a missing or irrelevant detailed description: images that contain text in carousels;
- Images are not correctly linked to their captions: following images linked to an adjacent caption.
- Frames have a missing or irrelevant title: video frames;

- Some information is only provided through color: management of the active carousel slide;
- Some texts are not sufficiently contrasted with their background: white font on light green or light blue;
- Some interface components are not sufficiently contrasted with their background: “magnifying glass” icon;
- Pre-recorded temporal media have a missing or irrelevant text transcript or audio description;
- Pre-recorded temporal media have missing or irrelevant synchronized subtitles;
- At least one pre-recorded temporal media has a missing or irrelevant synchronized audio description;
- Data tables have undeclared headers or headers not associated with their cells: the navigation button is contained in the header;
- Links are not sufficiently explicit: they are not in the selected language, they contain graphic characters that have been rendered to assistive technologies;
- Links do not have titles: link to the logo at the top of page, “see more” or “see less” links;
- Scripts are not compatible with assistive technologies: tabs, image carousel, accordion menu;
- Scripts are not accessible with the keyboard or any other pointing device: buttons, tabs, carousel, accordion;
- Some pages contain invalid source code: duplicate attributes on a single element, alt attributes on various elements, aria-labelledby and aria-controls attributes that link to elements that are not in the same page;
- Some language changes are not indicated in the source code or have an irrelevant language code;
- Tags are only used for presentation purposes and some text is not correctly structured: presence of numerous empty p tags ;
- The content is not always correctly structured by title: presence of blank titles, title levels to be modified;
- The document structure is not always consistent: the page’s main content is not in a “main” tag;
- Some contents must be structured in the lists: non-distinguishable ordered lists, empty lists;
- Citations are not correctly indicated;

- Style sheets are not systematically used: use of unwanted attributes in the tables;
- Some contents are no longer legible when font size is increased to at least 200%;
- The focus is not always visible;
- Information is sometimes only given by the shape, size or position;
- Contents cannot always be presented without using vertical scrolling for a 256px high window, or horizontal scrolling for a 320px wide window;
- Text spacing causes a loss of content or functionality;
- Additional contents only appearing via CSS styles cannot be made visible with the keyboard or any other pointing device;
- Form fields have a missing or irrelevant label: search engine;
- In the forms, some button labels are irrelevant;
- Not all content grouping areas present across multiple pages can be reached or avoided;
- A skip link should be present:
- Tab order is not always consistent;
- The desktop files being downloaded do not have an accessible version;
- Moving or flashing content cannot be controlled by the user: the carousels should be able to be paused;
- The proposed content cannot be viewed regardless of screen direction: in portrait view on the “Finance” page.

Feedback and contact

If you cannot access a piece of content or service, contact our Communications Team to be guided towards an accessible alternative or to obtain the content in a different form.

This can be done by contacting: brand-communication-group@engie.com .

Means of redress

This procedure is to be used in the following case: you have notified the website manager of an accessibility issue that prevents you from accessing content or portal services, and you have not obtained a satisfactory answer.

- Write a message to [Défenseur des droits \(Defender of Rights\)](#)
- Contact the [délégué du Défenseur des droits \(Delegate Defender of Rights\)](#) in your region;

- Send a letter (free, do not place a stamp) to Défenseur des droits, Libre réponse 71120, 75342 Paris CEDEX 07, France